



Results Summary: E-mpower.IT Customer Feedback Survey May 2017.

<p>How satisfied are you with our ability to define and understand your needs clearly?</p>	<p>How satisfied are you that the solutions provided meet your needs?</p>																
<table border="1"> <thead> <tr> <th>Satisfaction Level</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Extremely Satisfied</td> <td>54%</td> </tr> <tr> <td>Very Satisfied</td> <td>43%</td> </tr> <tr> <td>Satisfied</td> <td>3%</td> </tr> </tbody> </table>	Satisfaction Level	Percentage	Extremely Satisfied	54%	Very Satisfied	43%	Satisfied	3%	<table border="1"> <thead> <tr> <th>Satisfaction Level</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Extremely Satisfied</td> <td>64%</td> </tr> <tr> <td>Very Satisfied</td> <td>29%</td> </tr> <tr> <td>Satisfied</td> <td>7%</td> </tr> </tbody> </table>	Satisfaction Level	Percentage	Extremely Satisfied	64%	Very Satisfied	29%	Satisfied	7%
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<p>How many times do you usually need to contact us to fix the same IT problem?</p>	<p>How happy are you with how easy it is to get through to us?</p>																
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<p>How would you rate the friendliness and courteousness of e-mpower.it staff?</p>	<p>Overall how satisfied are you with e-mpower.IT?</p>																
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